

TOWN OF NIVERVILLE

WASTE COLLECTION INFORMATION PACKAGE

What to do first:

On the right side of your garbage container there is a Serial Number that is unique to your container and registered to your address. Please record this number in the space provided and keep it for your records.

On Collection Day:

Prepare It – All material must fit in the container and the lid MUST close. NO EXTRA MATERIAL WILL BE COLLECTED. All garbage should be bagged. Do not jam or pack items into your cart. Items must fall freely into the truck when the cart is emptied.

Park It – Place your container on the street with the wheels against the curb, with at least 2 feet of clearance between the container and any obstacles. If you do not have a curb, place just off the roadway on the shoulder. Containers MUST be out by 8:00 am on your collection day to ensure they are emptied.

Remove It – After garbage has been picked up, remove your container from the street to its storage location near your building by the end of collection day. Failure to remove containers could result in a \$50 fee.

Do not put the following items in your container:

- **Propane cylinders**
- **Lead acid batteries**
- **Paints, solvents or any liquids**
- **Hazardous materials such as pesticides, explosives, etc.**
- **Used oil filters, oil, containers, etc.**
- **Carcasses**
- **Grass Clippings**
- **Branches/Leaves**

Residents may dispose of the following items at the Bristol Hauling yard site, 41135 6th Avenue North:

- No charge: Oil, Propane Tanks, Batteries, Metal, Tires (without rims)
- For a Fee:
 - Tires with rims - \$15/tire

- Branches - pick-up truck or single axle trailer \$10.00/load
Anything over these load sizes will be \$70/ton as they will be considered commercial

WM Dyck & Sons (262 Main St.) will accept old paint, stain, varnish or water sealant **provided** these products are dropped off at their paint counter in their original container complete with a lid and label.

Grass clippings/leaves are to be dropped off at the Town's compost site located north of the curling rink on Arena Road.

The City of Steinbach has a permanent hazardous waste facility at the Landfill (104 Hanover Road E) which will allow Niverville residents to drop off residential quantities of hazardous waste year-round. (Note commercial business will be turned away.) All hazardous material brought to the site must be in sealed, original, clearly labeled containers. (i.e. NO "mystery" liquids in ice cream pails) If you have a question about HHWD or would like more information, please contact Eldon Wallman at 204.346.6532 or e-mail ewallman@steinbach.ca Items collected at the new facility include:

- Disinfectants, bleach, ammonia, abrasive powders, mildew & rust removers
- Kerosene, lighter fluid
- Paint, spray paint, lacquers, solvents, turpentine, epoxies, acrylics, wood preservatives, furniture polish / wax
- Hair dyes, hair sprays, medicine, polish remover
- All batteries
- Fluorescent and CFL bulbs
- Household cleaners: window, toilet, oven, drain, all-purpose, rug, upholstery, septic tank
- Mothballs, rodent poison, ant & wasp spray, insecticides, fertilizers, fungicides, herbicides
- Automotive: car batteries, waxes, polishes, antifreeze, gasoline, brake & transmission fluids

FAQ's

1. What is automated garbage collection?

Automated collection is a system where standard size garbage containers are emptied using a mechanical arm on a garbage truck instead of lifting and emptying containers by hand.

2. How does it work?

Eligible properties will be supplied with a specially designed rolling garbage container. On collection day, the containers will be wheeled to the street, with the wheels against

the curb. The Town's waste collector then empties the containers using a truck equipped with mechanical arms.

3. Why is the Town of Niverville changing from its existing manual collection system to an automated system?

An automated container-based waste collection system will increase the amount of waste that can be generated by residents and placed in the community's waste stream while allowing for operational efficiencies in limiting the increase in waste collection costs. Waste collection rate increases will be applied to residential property tax statements effective the 2016 calendar year.

4. When will the new collection system be implemented?

The new garbage containers will be delivered to each eligible property the week of April 22-27, 2016. Collection using the new containers will commence on April 28, 2016, and continue to follow the current 2016 household waste collection cycle.

5. What will I need to participate in the program?

The Town of Niverville will provide eligible residents with rolling garbage containers. Only the containers provided to residents by the Town of Niverville will be collected at the curb.

6. What if my garbage does not all fit into the rolling container?

Any garbage that does not fit in the rolling container must be disposed of by bringing it to the Bristol Hauling Waste Transfer Site. Containers that are overflowing (lid is not closed) or garbage placed outside of the container will NOT be picked up.

7. Why does the lid on the container need to be closed?

Lids should remain closed to prevent animals and birds from entering the container and to avoid rain water from accumulating inside the container. It would also reduce the chance of litter blowing from the container.

8. Do I need to bag my garbage inside the container?

It is advisable to bag the garbage inside the containers to keep the container clean and to avoid odour.

9. Is there a weight limit for garbage in the new containers?

Yes, as the mechanical arm has a limited lifting capacity, please refrain from filling your container with items that weigh a total of more than 100 kg (220 lbs).

10. What is my container is lost, stolen or damaged?

If your container is lost or stolen please contact the Town of Niverville at 204-388-4600 where a new container can be purchased. Residents are responsible for purchasing replacement containers whether lost, stolen or damaged. Depending on the degree of damage, Town staff may be able to make arrangements for the container's repair. Payment will be required for new containers or repaired containers prior to delivery.

11. How can I prevent my container from being stolen or used by someone else?

Every container has a serial number that is registered to a specific property address. If an extra container is noticed in the community, Town staff can reference the serial number to find out where the container should be located and it will returned to that address.

12. Can I place grass clippings and leaves in my container?

No, leaves and grass clippings need to be brought to the Town compost site for disposal. Note: materials including sod, dirt, pumpkins, garden waste, pet waste, etc. ARE NOT accepted at the Compost site.

13. How do I pay for the new automated service?

The program will continue to be funded through a waste collection levy on the property tax bill.

14. Do I need to purchase the container?

At the start of the new collection system, the container will be provided to each single and duplex dwelling unit. The Town will purchase the containers. Containers have a serial number which will be registered to a specific street address/dwelling unit. If you require a replacement container, please visit the Administration Office to arrange for payment and delivery.

15. Who will own the new containers once they are delivered?

The containers will remain the property of the Town of Niverville and are available for use by the property owner/occupant. If you move, do NOT take the container with you.

16. Who is "eligible" to receive the new rolling garbage containers?

Single family residential dwelling units are eligible to receive ONE free garbage container. Multi-unit residential complexes, businesses and industry are not eligible for these bins as they have made private arrangements for waste collection.

17. Where will I store my container?

Keep your container in a convenient location either in your garage or close to your home. Containers are not permitted to remain on the front street or back lane after collection is complete. Please keep your container where it is convenient for you to access and easily get it to the collection point on your scheduled collection day.

18. How difficult are containers to manoeuvre?

The containers purchased by the Town of Niverville have been designed for easy mobility with large wheels under a stable base. This will allow the containers to be manoeuvred in all seasons with relative ease. In snow, it is recommended the containers be pulled like a sled in order to glide over the snow rather than trying to push through the snow like a plough.

19. What time does my rolling container have to be out on the street for collection?

Rolling garbage containers need to be properly located by 8:00 a.m. in order to be collected. Containers will also need to be removed from the collection location by the end of the collection day and not placed at the collection point until scheduled collection day.

20. What if the rolling garbage container is not removed from the street after collection?

Residents will initially receive a warning, but subsequent offenses will result in the issuance of a \$50 fee. Where a contravention continues for more than one day, the owner/occupant may, at the Town's sole discretion, be assessed a fee of fifty dollars (\$50.00) for each day it continues. The Town of Niverville may refuse service to the location where the contravention has occurred until the contravention is corrected and the applicable fee is paid in full.

21. What if I still have garbage stickers?

Once the new garbage container system has been implemented, residents will not be allowed to use the garbage stickers to place additional garbage out for pickup. Residents will have until May 13th, 2016 to bring their unused stickers to the Town Office for a refund. Refunds will only be issued at the Town office.

Curbside Recycling

Curbside recycling continues to be offered to all residents of Town with pickup on Thursday mornings **starting at 8am**. Blue boxes are available from the administration office with the first one being free and additional ones available for \$10.00 plus GST.

Items that can be recycled are as follows:

- Newspapers and Flyers
- Magazines and Phonebooks
- Boxboard such as cereal boxes
- Gable top cartons such as milk cartons
- Aseptic Containers such as juice boxes
- Steel and Aluminum Cans such as pop or soup
- Plastics numbered 1, 2,4,5,6,7
- Glass Containers
- Cardboard

Note that plastic bags, wrapping paper, paper plates and styrofoam **ARE NOT** recyclable. If these items are in your recycling bin, the entire contents of the bin will not be accepted.